

STANDARDS FOR ALL INDUSTRIES

COMPLIANCE	Adhere to CDC Guidelines for Businesses and Employers	https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/businesses-employers.html
	Adhere to ND Department of Health Recommendations and Resources for the Public	https://www.health.nd.gov/diseases-conditions/coronavirus
	Complete the Workplace Assessment Tool for COVID-19	https://www.health.nd.gov/sites/www/files/documents/Files/MSS/coronavirus/Workplace_self_assessment_ND.pdf
MOVEMENT AND ACTIVITY	Gathering Size	Limit the number of people occupying the facility to ensure all maintain a minimum six-foot distance from one another.
	Physical Distancing	Mark six-foot increments where lines form.
	Workplace Activity	<p>Post signage (state provided) at all entrances of the facility informing all employees and customers that they should:</p> <ul style="list-style-type: none"> • avoid entering the facility if they have a cough or fever • maintain a minimum six-foot distance from one another • wash their hands often with soap and water for at least 20 seconds • limit unnecessary contact such as hugging and shaking hands
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Personal Protective Equipment (PPE)	Encourage use of cloth face coverings to employees and contracted workers whose duties require close contact (within six feet for ten minutes or more) with other employees and/or the public.
	Hygiene and Cleaning	Provide for contactless payment systems or, if not feasible, provide for disinfecting all payment portals, pens and styluses after each use.
		Provide hand sanitizer, soap and water or effective disinfectant at or near the entrance of the facility and in other appropriate areas for use by the public and employees, and in locations where there is high-frequency employee interaction with members of the public (e.g. cashiers). Restrooms normally open to the public shall remain open to the public.
	Regularly disinfect other high-touch surfaces according to industry standard operating procedures in conjunction with Personal Protective Equipment (PPE) use for staff.	
Special Measures	<ul style="list-style-type: none"> • Develop policies and procedures for prompt identification and isolation of sick staff and customers. • Encourage customers to download the Care19 App to increase success levels with contact tracing. 	



COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Gathering Size	<ul style="list-style-type: none"> Capacity will be limited to 50% of normal operating capacity.
	Physical Distancing	<ul style="list-style-type: none"> Allow for 6 feet of spacing between groups: increase table spacing by removing tables, marking tables closed or provide a physical barrier between tables. Back to back booth seating is allowed. Waiting areas (indoor or outdoor) must be marked so physical distancing standards are met. Restaurants can determine policy for wait areas. Tables must be limited to 10 people per table.
	Workplace Activity	<ul style="list-style-type: none"> In-house dining areas for quick service restaurants must meet all guidelines with tables to be sanitized between customers or if that is not possible offer only take-out. Salad bars and buffets may operate as long as pre-portioned servings are prepared by staff. Buffet and salad bar in-use serving utensils are to only be used by staff and washed, rinsed and sanitized every 4 hours. Standing in bars is not allowed. Bar stool seating will be allowed for 1-2 guests, with 6 feet of separation between groups.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Hygiene and Cleaning	<ul style="list-style-type: none"> Drink refills are not allowed unless served in a clean unused glass or cup. Menus should be single use paper or on a material that can be sanitized after each use. Drink coasters should be single-use or of a material that can be sanitized after each use. Tabletop electronics for ordering or contactless payments must be sanitized after each use. Self service cups should only touch the beverage dispenser lever. Newer beverage station models with buttons should be sanitized after each use. All food offered at convenience stores or other outlets would need to comply with the buffet and salad bar guidance. Disposable straws and utensils must be handed to each guest by staff or individually wrapped. Self-service condiments should be eliminated and provided by request in single use or disposable containers. During phase I, all restaurants should close for a minimum of 4 hours daily to deep clean.
	Special Measures	<ul style="list-style-type: none"> Blackjack tables will remain closed. Gaming machines must be separated by a minimum distance of 6 feet or placed out of service. Hand-held entertainment or reservation notification devices are not allowed. Dance floors are closed. Encourage customers to download the Care19 App to increase success levels with contact tracing.

*Any business located within the exterior boundaries of a reservation is subject to additional requirements under tribal law.



COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Physical Distancing	<ul style="list-style-type: none"> • Develop a check-in process and waiting area setup that can accommodate physical distancing. • If necessary, increase space between work stations so that employees and clients can maintain 6 feet of distance.
	Workplace Activity	<ul style="list-style-type: none"> • Remove items in common areas that cannot be sanitized. • Employees must wear face masks at all times and other available protective equipment as necessary. • Clients are to wear face masks to the extent possible. • Businesses are encouraged to limit the provision of services that require removal of PPE.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Hygiene and Cleaning	<ul style="list-style-type: none"> • Employees must wash hands for a minimum of 20 seconds between customers and offer alcohol-based hand sanitizer to customers. • Businesses should develop enhanced cleaning protocol for workstations, equipment, restrooms, treatment rooms and waiting areas. Porous surfaces should be covered with washable or disposable coverings. • Adjust appointment times for enhanced cleaning between customers. • To the extent possible, businesses are encouraged to find ways for employees and clients to decontaminate clothing prior to provision of services, including, but not limited to, changing into a clean cloth smock or disposable robe, etc.
	Special Measures	<ul style="list-style-type: none"> • Businesses should screen employees prior to provision of services. • Clients and employees should avoid bringing unnecessary personal items into the place of business. • Employers should keep thorough daily records of employees and any close contacts. • Businesses are encouraged to use appointment systems unless a walk-in system can be used safely. • Encourage customers to download the Care19 App to increase success levels with contact tracing.

COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Physical Distancing	<ul style="list-style-type: none"> • Develop check-in and waiting areas that can accommodate physical distancing.
	Workplace Activity	<ul style="list-style-type: none"> • Adjust appointment times for enhanced cleaning between customers. • Only the client should enter the facility. • No walk-in appointments accepted.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> • Providers are encouraged to wear eye protection during procedures that may have risk for aerosolization. • Clients, providers and staff are encouraged to wear cloth masks if within six feet for at least 10 minutes. • Ensure proper PPE use and sanitation technique training available to all providers.
	Hygiene and Cleaning	<ul style="list-style-type: none"> • Laundry should be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Gloves should be worn when handling soiled laundry.
	Special Measures	<ul style="list-style-type: none"> • No food or beverage (other than commercially packaged) may be served within the facility. • Screen clients and employees for symptoms, including temperature checks. • Utilize tele-health whenever appropriate and where available. • Implement client screening questionnaire and advise client of modified appointment safety protocols within 24 hours of appointment. • Encourage customers to download the Care19 App to increase success levels with contact tracing.

TATTOO AND BODY PIERCING

COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Physical Distancing	<ul style="list-style-type: none"> • Develop check-in and waiting areas that can accommodate physical distancing.
	Workplace Activity	<ul style="list-style-type: none"> • No walk-in appointments. • Hold initial planning consultations by video conference if available.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> • Providers are encouraged to wear eye protection during procedures that may have risk for aerosolization. • Clients, providers and staff are encouraged to wear cloth masks if within six feet for at least 10 minutes. • Ensure proper PPE use and sanitation technique training available to all providers.
	Hygiene and Cleaning	<ul style="list-style-type: none"> • Remove unnecessary decorations and waiting room items that cannot be sanitized.
	Special Measures	<ul style="list-style-type: none"> • No food or beverage (other than commercially packaged) may be served within the facility. • Screen clients and employees for symptoms, may include temperature checks. • Implement client screening questionnaire and advise client of modified appointment safety protocols within 24 hours of appointment. • Encourage customers to download the Care19 App to increase success levels with contact tracing.

MASSAGE THERAPY

COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Physical Distancing	<ul style="list-style-type: none"> • Develop check-in and waiting areas that can accommodate physical distancing.
	Workplace Activity	<ul style="list-style-type: none"> • Adjust appointment times for enhanced cleaning between customers. • Only the client should enter the facility. • No walk-in appointments accepted.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> • Providers are encouraged to wear eye protection during procedures that may have risk for aerosolization. • Clients, providers and staff are encouraged to wear cloth masks if within six feet for at least 10 minutes. • Ensure proper PPE use and sanitation technique training available to all providers.
	Hygiene and Cleaning	<ul style="list-style-type: none"> • Remove unnecessary decorations and waiting room items that cannot be sanitized. • Products such as oils and lotions should be removed from the treatment room and the bottles sanitized between uses. • Massage table accessories such as pillows, cushions and bolsters used during services should be disposable or covered with a material that can be sanitized. • Laundry should be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Gloves should be worn when handling soiled laundry.
	Special Measures	<ul style="list-style-type: none"> • No food or beverage (other than commercially packaged) may be served within the facility. • Screen clients and employees for symptoms that includes temperature checks. • Implement client screening questionnaire and advise client of modified appointment safety protocols within 24 hours of appointment. • Encourage customers to download the Care19 App to increase success levels with contact tracing.



COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Gathering Size	<ul style="list-style-type: none"> • Limit group fitness classes to 1 participant / staff per 144 square feet (SF) or 12'x12' grid layout if providing markers on floor area(s). • Close or cordon off gathering areas like vestibules, seating areas, bleachers, etc. where people can congregate in groups larger than 10. • Suspend or discontinue drop-in childcare until such time as social distancing measures are no longer in place. • Limit use of saunas, jacuzzi, hot tubs, steam rooms, etc. to 1 person per 100 SF. • Discontinue group sports (basketball, soccer, hockey, etc.) where more than 10 participants are playing at the same time, including participants on the bench or on shifts until such time social distancing recommendations are suspended.
	Physical Distancing	<ul style="list-style-type: none"> • Omit fitness classes with high inhalation / exhalation exchange, like spin for example, until such time they can be safely incorporated back into class offerings. • Relocate, remove, or deter use of fitness equipment to provide a minimum distance of six feet between equipment edges. • Manage customer entry points. Provide markers for lines to allow minimum of six feet separation until such time social distancing recommendations are suspended.
	Workplace Activity	<ul style="list-style-type: none"> • Manage building square footage into sub-areas of less than or equal to 10,000 SF for the purpose of developing a phased re-opening of certain sub-areas that are lower risk being prioritized first and allowing higher risk areas to remain closed until such time health data supports reopening. For example, a 120,000 SF building would yield 12 sub-areas. • Complete and have on file the "Workplace Assessment Tool for COVID-19." • Suspend 24-hour facility use until such time social distancing recommendations are suspended. One-to-one personal training may be utilized while maintaining social distancing and, when possible, trainer wears a mask. • Conduct Pre-Registration for fitness class(es) with special instructions and self-verification process and request participant arrival a minimum of 5 minutes prior to scheduled start of fitness class(es). • Develop or encourage online fitness participation, if practical, until such time social distancing recommendations are suspended.

FITNESS CENTERS (CONTINUED)

EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Personal Protective Equipment (PPE)	<ul style="list-style-type: none"> Require and train staff laundering towels and cleaning equipment to properly wear and maintain safe use of Personal Protective Equipment (PPE).
	Hygiene and Cleaning	<ul style="list-style-type: none"> Close locker rooms and shower facilities to public for uses other than bathroom / restroom use. Close indoor playground equipment. Close areas of the facility to customers at an appropriate time during each day to allow adequate cleaning of equipment / restrooms. Schedule fitness classes to allow staff adequate time to clean equipment and surfaces before each class.
	Special Measures	<ul style="list-style-type: none"> Develop a phased opening plan for certain sub-areas of the facility. For example, pools and drop-in childcare may be opened in a later phase pending health case data and capacity to clean and disinfect and safely operate those sub-areas. Develop times for fitness for different age groups for facility use and class participation. For example, offer a class for seniors (55+) during a 2-hour block, with cleaning / disinfecting between each age group session. Allow 15 minutes of cleaning between blocks. Encourage customers to download the Care19 App to increase success levels with contact tracing.



COMPLIANCE	Also Adhere to General Standards for all Industries	
MOVEMENT AND ACTIVITY	Gathering Size	<ul style="list-style-type: none"> Capacity will be limited to 20% of normal operating capacity.
	Physical Distancing	<ul style="list-style-type: none"> Allow for proper spacing between groups by keeping at least two empty seats (or 6 feet) between parties in any row, alternate rows between customers by marking every other row closed. Lines and waiting areas must be marked so physical distancing standards are met. Group sizes should be limited to 10 people.
	Workplace Activity	<ul style="list-style-type: none"> Encourage use of mobile apps and contactless purchasing and payment. If not available, a barrier should be provided between staff and customers or cloth face masks required for both staff and customers. Show start times should stagger by at least 30 minutes to decrease congestion in common areas. Standing in the lobby should be minimized by allowing earliest possible access to the auditorium and encouraging patrons to arrive close to show times.
EMPLOYEE AND CUSTOMER SAFETY AND TRUST	Hygiene and Cleaning	<ul style="list-style-type: none"> Drink or popcorn refills are not allowed unless served in a clean unused container. No self-service cups, straws or lids will be allowed – they should be behind counter and handed to customer. Only individually wrapped straws are allowed. Self-service condiments should be eliminated and provided by request in single use or disposable containers. Remove or block off tables or seating in lobby to discouraging congregating. Clean and disinfect high touch surfaces in auditoriums like railings and door handles between showings. Provide sanitizing wipes for guests to wipe off their armrest, cupholder or seat upon arrival.
	Special Measures	<ul style="list-style-type: none"> Encourage customers to download the Care19 App to increase success levels with contact tracing.



<p>COMPLIANCE</p>	<p>Also Adhere to General Standards for all Industries and CDC Guidance for large gatherings: https://www.cdc.gov/coronavirus/2019-ncov/community/large-events/mass-gatherings-ready-for-covid-19.html</p> <p>It is critically important that jurisdictions continue to monitor local health criteria (number of cases reported, risk of transmission, level of community spread) and take necessary precautions to protect vulnerable populations to safely determine health guidance and mitigation measures for large gatherings and mass gathering events.</p>	
<p>MOVEMENT AND ACTIVITY</p>	<p>Gathering Size</p>	<ul style="list-style-type: none"> • Phases will be implemented if all industry guidelines are adhered to, all health criteria is met, and there is no increased risk of exposure or uncontrolled transmission. • Capacity will be limited to a percentage of normal operating capacity for controlled and managed facilities or capped at a total number. If there is no way to control access of entry (egress), activities must be spread out to double the normal footprint. <ul style="list-style-type: none"> » Red/Critical Risk — This is the area with the highest disease burden and level of significant and uncontrolled community transmission, multiple outbreaks resulting in increased deaths, surge capacity of hospitals are threatened, and there is lack of adequate PPE supplies available for healthcare workers. Only essential services are open. » Orange/High Risk — This is the level of significant transmission and risk for exposure due to widespread community spread of infections. Implement strategies emphasizing Stay Home. Stay Healthy. Stay Connected. Only essential work and travel allowed. Limit gathering size to < 10 people. Additional restrictions for high-risk individuals, no personal care services, schools are closed but offering distance learning, work from home when possible, malls and gyms are closed, and restaurants are being asked to limit their services to takeout or delivery. » Yellow/Moderate Risk — This is the level of heightened risk for exposure but where transmission is controlled in the area AND health criteria is met. Gatherings in facilities can be up to 50% certificate of occupancy for that room but no more than 250 persons. Food service must comply with restaurant and universal standard protocols. Cancel gatherings of any size where distancing cannot be maintained. <p>(CONTINUED ON NEXT PAGE)</p>

GATHERINGS (CONTINUED)

MOVEMENT AND ACTIVITY (CONTINUED)	Gathering Size (CONTINUED)	<ul style="list-style-type: none"> » Green/Low Risk — This is the level of low risk for exposure and when transmission is controlled in the jurisdiction AND gating criteria is met. Gatherings in facilities can be up to 75% certificate of occupancy for that room but no more than 500 persons. Food service must comply with restaurant and universal standard protocols. Cancel gatherings of any size where distancing cannot be maintained. » Blue/New Normal — This is the lowest level of risk for exposure and when transmission in the jurisdiction AND gating criteria is met. It is the time when most normal activity can resume, with standard precautions and awareness of health guidelines. Large groups allowed such as festivals and sporting events. Mass gatherings are permitted when following proper safety guidance and procedures. Cancel gatherings of any size where distancing cannot be maintained.
	Physical Distancing	<ul style="list-style-type: none"> • Allow for proper spacing between groups by keeping at least two empty seats or 6 feet between parties in any area, in seating areas. • Alternate rows of chairs/bleachers between customers by marking every other row 'closed'. • All booths, activities, entertainment, tables etc., must be placed with 10 feet between each in all directions to allow for physical distancing and attendee flow. • Tables should seat no more than 10. • Lines and waiting areas must be marked so physical distancing standards are met. • Post signs directing one-way movement of ingress and egress for participants when possible.
	Venue Activity	<ul style="list-style-type: none"> • All attendees should be encouraged to wear cloth masks where social distancing cannot be easily maintained. • Encourage use of mobile apps and contactless purchasing and payment. If not available, a barrier should be provided between staff and customers or use of cloth face masks is strongly encouraged for both staff and customers in areas where social distancing is not possible. • If cash is accepted, cash is to be put on the counter and not direct into hand and the counter must be disinfected after each cash transaction. <p>(CONTINUED ON NEXT PAGE)</p>

GATHERINGS (CONTINUED)

<p>MOVEMENT AND ACTIVITY (CONTINUED)</p>	<p>Venue Activity</p>	<ul style="list-style-type: none"> • Participants should enter and exit from different areas. • Standing in the entry area should be minimized by encouraging attendees to quickly access their seats or viewing area. • Concession and bar lines must be managed to ensure proper 6 feet physical distancing. Use floor markings when possible. • All food concession stands, vendors, caterers and food providers must follow protocols for restaurants and bars. • Carnival rides, games or shared sports equipment must be disinfected between each user.
<p>EMPLOYEE AND CUSTOMER SAFETY AND TRUST</p>	<p>Hygiene and Cleaning</p>	<ul style="list-style-type: none"> • Drink or food refills are not allowed unless served in a clean unused container. • No self-service cups or lids will be allowed – they should be behind counter and handed to customer. Disposable straws and utensils must be handed to each guest by staff, be individually wrapped, or dispensed without risk of contamination. • Self-service condiments should be eliminated and provided by request in single use or disposable containers. • Tables or seating in common areas must comply with maximum occupancy guidelines or furniture spaced to discourage larger groups from congregating. • Clean and disinfect high touch surfaces in auditoriums like railings and door handles between activities. • Provide disinfecting wipes for guests to wipe off their armrest, cupholder or seat upon arrival. • Rest rooms must be cleaned and disinfected every 2 hours and be stocked with soap and hand sanitizer for guests.
	<p>Special Measures</p>	<ul style="list-style-type: none"> • Encourage customers to download the Care19 App to increase success levels with contact tracing. • For gatherings, be able to rapidly contact attendees and inform if determined to be a close contact to a positive case. • Discourage attendance by the most vulnerable. • A medical area must be provided to triage attendees, volunteers or staff who show symptoms. • Please consult best practices and guidelines for your specific gathering type. For example, the PRCA provides guidance for rodeos.

Separate guidance for: Restaurants/Bars, Movie Theaters, Banquets, ballrooms, wedding and event venues, Fitness Centers, and Graduation Ceremonies.